

Department of Hospitality and Tourism

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QUALIFICATION: Bachelor of Hospitality Management	
QUALIFICATION CODE: 07BHOM	LEVEL: 7
COURSE: Food and Beverage Operations	COURSE CODE: FBO 510S
DATE: July 2019	SESSION: PAPER 2
DURATION: 2 Hours	MARKS: 100

SECOND OPPORTUNITY QUESTION PAPER

EXAMINER: Ms. Alida Siebert **MODERATOR:** Ms. H Shiyandja

THIS EXAMINATION PAPER CONSISTS OF 2 PAGES (INCLUDING THIS FRONT PAGE)

INSTRUCTIONS

- 1. Answer all questions.
- 2. Read all the questions carefully before answering.
- 3. Marks for each question are indicated at the end of each question.
- 4. Please ensure that your writing is legible, neat and presentable.

Question 1 (10)

Describe the factors that has contributed to the growth in the use of disposables or 'throw-aways'.

Question 2 (10)

Explain the different types of foodservice vending machines that are available, and which one would you recommend for the hotel school students.

Question 3 (10)

There are a variety of food items which support the service of a range of dishes. Explain what the below standing items are and how they are used.

- 3.1 Aiilloli
- 3.2 Cranberry sauce
- 3.3 Croûtons
- 3.4 Horseradish sauce
- 3.5 Parmesan

Question 4 (10)

Cheeses are distinguished by flavour and categorised according to their texture. What are the 5 recognised categories of cheese and provide an example for each category.

Question 5 (10)

Syrups are concentrated, sweet, fruit flavouring and acts as a base for cocktails, fruit cups or can be mixed with soda water as a long drink – name the main syrups and what their fruit base is.

Question 6 (12)

You are the food and beverage supervisor and you must instruct your employee on how to compile wine lists. Write careful instructions, explaining wine list compilations in detail.

Question 7 (16)

Explain or translate the below terminology.

- 7.1 Self Service
- 7.2 PAX
- 7.3 Service plate
- 7.4 Blue
- 7.5 Poisson
- 7.6 Table d'hôtel
- 7.7 Camembert
- 7.8 Viognier

Question 8 (8x2+6=22)

What are the base sauces and what are their ingredients? Choose 6 of these base sauces and indicate how the sauce can be changed by the addition of another ingredient to give a new sauce.